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SC PUBLIC SERVICE
COMMISSION

201312A
24734C
October 16, 2013
Via U. S. Mail

South Carolina Public Service Commission
Clerk's Office
101 Executive Center Dr.
Columbia, SC 29210

RE: Contact Update Change for Verizon Enterprise Solutions LLC

Dear Ms. Boyd:

This letter is to notify you of the following changes to the Regulatory Contact information for Verizon Enterprise Solutions LLC.

Also enclosed with this letter is the South Carolina PUC Authorized Utility Representative Form for Telecommunications Carriers.

Effective October 1, 2013, John D. Broten is no longer President of the Company. He has been replaced by Kathleen Sullivan. Ms. Sullivan's information is as follow:

Kathleen Sullivan - Director Product Management
Consumer and Mass Markets
One Verizon Way
Mail Code: VC21E010
Basking Ridge, NJ USA 07920
kathleen.ann.sullivan@one.verizon.com
(908) 559-3678 (Work)
(908)-766-3478 (Fax)

Effective September 1, 2013, Cheryl Capps, Manager Regulatory has been replaced by Marie E. Cataldo. Ms. Cataldo's information is as follows:

Marie Cataldo - Manager
CBM-Planning & Execution
One Verizon Way
Mail Code: VC21E027A
Basking Ridge, New Jersey 07920
908-559-2563 Phone
908-766-5267 Fax
Email: marie.e.cataldo@verizon.com

And,

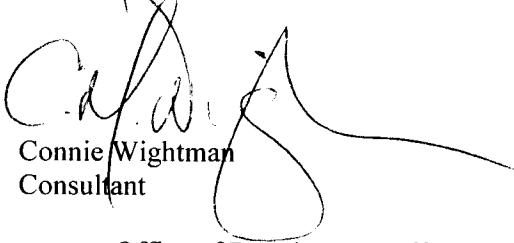
For the Company's Escalation and Problem Resolutions (address and phone number changes):

Renee Marshall, Supervisor-Operational Excellence & Transformation
221 E. 37th Street, 7th Floor
New York, New York 10016
Toll Free: 1-800-483-5288
Fax: 212-867-4106
Email: cr-execd@one.verizon.com

Please update your records as indicated. If you have any questions regarding this change, or questions about any of the other contacts for the Company, please contact me at 407-740-3002 or via email to cwightman@tminc.com.

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman
Consultant

cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201
file: VES - South Carolina - Other
tms: SCx1300
Project No. B13-31

Enclosures
CW/lw

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:

☒ X

☐ IXC

☐

☐ CLEC

☐

☐ ILEC

☐

☐ Wireless

CERTIFICATED COMPANY INFORMATION

Verizon Enterprise Solutions LLC

Company Name

703-886-8900

Telephone #

Db/a/fka

One Verizon Way, Mail Code VC32W545

Mailing Address

Basking Ridge, NJ 07920

City, State, Zip Code

Same

Business Location

Somerset

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

C T Corporation

Registered Agent:

75 Beattie Place, Two Insignia Financial Plaza

Mailing Address:

Greenville, SC 29601

City, State, Zip Code:

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Marie Cataldo

General Manager (Include address if different than above.)

908-202-4683

908-599-2563

marie.e.cataldo@verizon.com

Telephone Number

Facsimile Number

E-mail Address

B. Renee Marshall- Supervisor-Operational Excellence & Transformation, 221 E. 37th Street, 7th Floor
New York, New York 10016

Customer Relations / Complaints Representative (Include address if different than above.)

800-483-5288

212-8674106

cr-execd@one.verizon.com

Telephone Number

Facsimile Number

E-mail Address

C1. Same as B.

Customer Relations / Complaints Representative for Escalated Complaints (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

C2. 888-483-7770

Customer Contact (Toll Free Number)

D.

Engineering Operations (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

E. Mike Calderwood, Director National Network Management Center

Test and Repair (Include address if different than above.)

703-390-7542

703-860-0604

michael.t.calderwood@verizon.com

Telephone Number

Facsimile Number

E-mail Address

F.

Emergencies (During non-office hours)

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Kathleed Sullivan, President and Director

Regulatory Officer (Include address if different than above.)

One Verizon Way, Mail Code: VC21E010

Basking Ridge, NJ 07920

(908) 559-3678

(908)-766-3478

kathleen.ann.sullivan@one.verizon.com

Telephone Number

Facsimile Number

E-mail Address

H. Joan Engler, Manager – Finance

Dual Party Mailings (Name)

One Verizon Way, Mail Code VC32W545, Basking Ridge, NJ 07920

Mailing Address

908-559-2366

908-766-3576

joan.mengler@verizon.com

Telephone Number

Facsimile Number

E-mail Address

I. Same as H.

Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J. Same as H.

Universal Service Fund Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

K. Same as H.

Gross Receipts mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

L. Same as H.

Lifeline Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

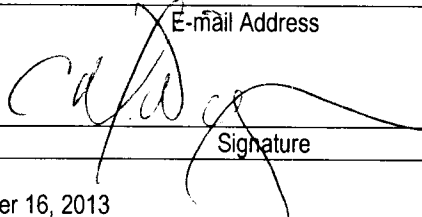
E-mail Address

Connie Wightman

This form was completed by (print name)

Consultant

Title



Signature

October 16, 2013

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Clerk's Office

101 Executive Center Drive

Columbia, South Carolina 29210

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201

(Rev. PSC

01/2010

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